

Holidays and Short Breaks in England, Scotland & Wales Self-Catering & Half Board

2003
2nd Edition



# Melcome To Haven



At Haven we offer a wide choice of Holiday Parks located in some of your favourite holiday spots throughout the UK.

#### Fantastic Holiday Package

- First class Holiday Parks
- Excellent entertainment
- Quality accommodation
- Unbeatable value for money
- Self-Catering and Half Board

#### Parks Around Great Britain

- Wales & Scotland
- Yorkshire, Lincolnshire & Norfolk
- Sussex & Dorset
- Devon, Cornwall & Somerset

#### **Quality Accommodation Choice**

- Caravans, Apartments, Lodges and Chalets
- Well equipped, spacious and comfortable

#### Fun-filled Days, Exciting Nights

- Fabulous pool complexes
- Children's clubs for all ages
- Sports courts and extensive activity programmes
- ShowTime and cabaret
- Music and dancing

Book on-line @ www.havenholidays.com and Save £££s



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#### EVEN MORE CHOICE

Haven have joined forces with British Holidays to bring you even more choice. British Holidays offer an additional 19 award winning Parks located around the UK.

This means 40 fantastic Parks to choose from...

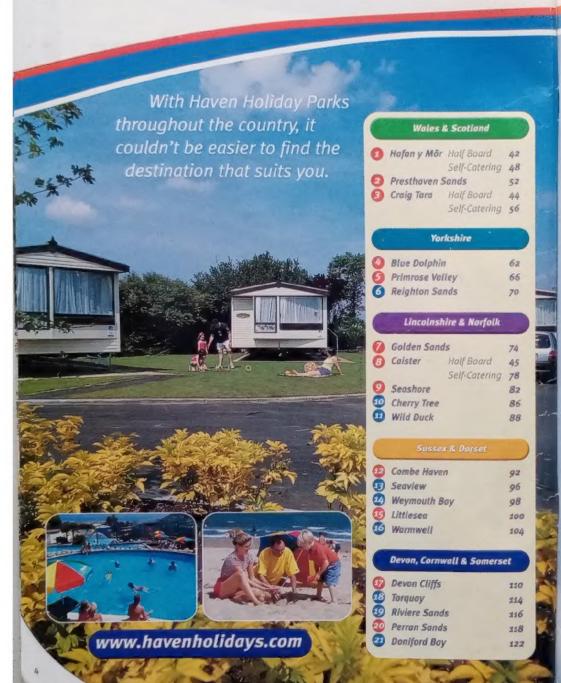
more choice, more fun, more value

www.british-holidays.co.uk



HOLIDAYS

# Mayen Choose Your Park



We have two categories of Park to suit every Choose to be by the bright lights family holiday and bustle of a large resort, in All-Action Parks the calm of the countryside, or right on the beach - whichever you prefer, you'll find it at Haven. Glasgow W8 Edinburgh Lively Parks Lively Parks provide lots to do M74 on the Park and the opportunity family can enjoy together, plus the clubrooms offer a range of ntimate atmosphere Blue Dolphin p.62 Primrose Valley p.66 Reighton Sands p.70 A63 M62 M180 Manchester Golden Sands p.74 Hafan y Môr p.48 M54 M40 10. Cherry Tree p.86 11. Wild Duck p.88 M25 oniford Bay p.122 Perran Sands p.118 Combe Haven p.92 17. Devon Cliffs p.110 Riviere Sands p.116 www.havenholidays.com

# Haven New For 2003

Haven are continually investing money in our Parks to make your holiday experience even better and 2003 is no exception

# MAJOR £6 MILLION INVESTMENT AT DEVON CLIFFS

Haven's commitment to excellence just keeps on going. Devon Cliffs will experience a New Family Entertainment Centre as part of its £6m investment. Just take a look...





#### THE BOARDWALK

- · All day live entertainment programme
- · High Quality Eatery
- · Conservatory and sun deck
- . Bar, lounge and booth seating
- · Quality furnishings and great atmosphere
- · Kids WonderBar
- · Rory's Tiger Club



#### THE FAMILY **ENTERTAINMENT** CENTRE

- · 10,000 square feet of family fun
- · Internet café area
- · All day bar and coffee house
- . Bowling, pool and soft play area
- · Video Entertainment Wall
- · Sun Terraces
- Wonderstore



New Landscaping



Inside the Family Entertainment Centre daytime bar

Above are an artist's impression of new developments.





Haven have teamed up with the cast and crew from the Saturday morning hit shows bringing us an exciting new TV studio experience!

Including their newest addition gameshow 'Pick your Nose'. Why not join the FunStars with 'Eat My Goal' & 'Postbag' tool...you can also get the chance to find out the hottest pop releases with Cat Deeley, plus loads more fun!

At all Parks except Wild Duck, Cherry Tree and Doniford Bay 5M:tv & cd:uk are the copyright of Zenith Entertainment Limited.



We're investing over £7m on new caravans and refurbished accommodation to bring you the very latest design in holiday homes

For only an extra £40 per 7 night holiday or £20 extra per 3/4 night break you can request a 2003 model caravan

Available on selected models and Parks and subject to availability. Please enquire when you book.

# INVESTMENT AT LITTLESEA

2003 sees the start of a development at Littlesea creating linked facilities that will enhance your holiday experience including FunWorks, Calés ond terraces





#### New for 2003

Enjoy a meal, a drink or a snack in pleasant surroundings overlooking our fabulous indoor pools. Now at Primrose Valley and Wild Duck



#### New for 2003

With water jets and fountains, children will spend fun-filled hours splashing around in this fabulous new facility at Seashore Holiday Park.

#### New for 2003



Everybody loves Burger King and now we have them at Haven Holiday Parks.

Now at Craig Tara and Primrose Valley





#### New for **2003**

Rory's being joined by his friend Bradley Bear who will be helping him entertain 5-7 year olds in their new club At All Parks



### New for 2003

#### **IMPROVED** LANDSCAPING

We are striving to increase your holiday enjoyment through a constant programme of landscape development on



#### ew for 2003 IOW AT ALL PARKS



Due to its popularity with parents and toddlers we are now extending this fun-filled activity programme across all Parks

# Haven 2003 Amazing Savings



Book a top of the range Gold Olympic Self-Catering holiday home everything you need for a holiday of comfort and luxury.

**BOOK A GOLD HOLIDAY HOME FOR 7 NIGHTS AND** 

Save £35 on all other 7 night halidays from 30 August

**BOOK A GOLD HOLIDAY HOME FOR 3/4 NIGHTS AND** 

All other 3/4 night breaks from 30 August qualify for half the above discount

Go For Gold applicable to Blue Dolphin, Combe Haven, Golden Sands, Hafan y Môr,

BOOK A SILVER HOLIDAY HOME FOR 7 NIGHTS AND

Save £30 on all other 7 night holidays from 30 August BOOK A SILVER HOLIDAY HOME FOR 3/4 NIGHTS AND

Save £15 on all other 3/4 night breaks from 30 August

Silver Saver applicable to all Parks (except Warmwell from Nev-Dec). Excludes Bank Holiday:



Treat yourself to the luxury of our spacious Self-Catering Silver holiday homes and get fantastic savings.

SAVE

& full week holidays in April and May

SAVE

To benefit from this offer your holiday must be paid in full at time of booking. Excludes Bank Holiday

8 nights for 7

Book Sat 24 May for 7 mights . stay Fri 23 May absolutely FREE

> 5 nights for 4

#### TULY

3 nights for 7 Book Sating July for a nights

5 nights for 4

Book Mon 19 May for a Nights and Stay Fri 23 May absolutely TREE stay Fri 28 July discussery TREE

#### AUGUST

6 nights for 4

Sun 11 Aug absolutely FREE

f you're over 55 you can save £££s on

Self-Caterina holidays

#### Book a fantastic June holiday and get great savings:

Book a full week in any category of our superb range of accommodation and receive these fantastic discounts

GOLD SAVE £70 on selected Parks\*

SILVER SAVE £60 at all Parks BRONZE, 4 STAR OR 3 STAR SAVE £50 at all Parks

3/4 night breaks qualify for half the above discount where available





Take advantage of a great Self-Catering deal for those tiny tots.

SAVE

per child

per child

off full week holidays off a 3 or 4 night break Offer applies to maximum of z children under 5 per lidey home. Excludes halldays starting on or be agolity and yo August and Bank Holidays.

#### MAY MADNESS OFFER

Enjay a 4 night midweek break from Mon 5 - Fri 9 May and get a fantastic

That saves you up to £99\*



# SECOND HOLIDAY

Feel like another break? Why not take a and Self-Cotering holiday...we can offer you some great Savings!

off a full week off a 3 or 4 night break

You can also use this offer to sample the fantastic Parks of our sister Company - Britis Holidays - just turn to page 12s to find out mare about British Halidays.

Please quote your 1st haliday reference when booking 1st haliday must be paid in full.

#### April and May

- SpringTime Specials · Forever Young
- · Under 5's Special · Free Extra Nights (May only)
- Second Holiday Saver Group Gelaways
- · May Madness Deal

#### June and July

- Jumping June Deals
- Silver Saver
   Go for Gold
- Forever Young Under 5's Special
   Second Holiday Saver
- · Group Getaways Free Extra Nights (July only)

#### August

- Silver Saver
- · Go for Gold Second Holiday Saver
- · Group Getaways Free Extra Nights

#### Sept and Oct

- Silver Saver · Go for Gold
- · Forever Young Wunder 5's Special
- Second Hollday Saver · Group Getaways

Perms and Conditions of all offers: \* These offers are subject to availability, cannot be used to conjunction with any other offers or discounts and apply to new bookings only \* A maximum of two offers can be combined - earlyings Springtime Specials. Silver Saver, Go for Gold, May Madroess, Jonophe June and Groups discounts \* Certain offers are only applicable when paying the full balance at time of booking \* Offers are not available on Caravian and Camping biolistics. \* Advantage of the saver only applicable when paying the full balance at time of booking \* Offers are not available on Caravian and Camping biolistics. \* Advantage of the saver only applicable when paying the full balance at time of the saver of Special, Front Cover Silver Saver based on a full week holiday in Silver Self-Catering accommodation between 30 May and 22 August.

**GROUP GETAWAYS** 

Save up to 20% Plus FREE Places

Anything from 5 units to a whole Park, a group of friends or a conference!

Half Board or Self Catering, we understand that organising a group can be a headache... so we ensure you have the best possible options and the very best possible service.

Telephone 0870 242 1111 Email group.options@bourne-leisure.co.uk 01442 246 722 Visit us @ www.group-options.co.uk









FOR GREAT HALF BOARD



# Fantastic Facilities

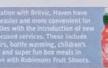


We have everything you need to make a fantastic family holiday right here on the Park

#### SHOPS FOR ALL YOUR NEEDS

- · Convenience Stores with Off Licences for all of your grocery needs
- Bakeries for freshly baked bread, savouries and cakes
- Photo shops Launderettes Postboxes
- Telephones Tiger Stores
- · Hire Shops for all your essentials
- · Gift Shops for all those vital souvenirs















- · Restaurants serving freshly prepared breakfasts, snacks and delicious hot meals
- · Pubs · Cafés · Harry Ramsden's
- Burger King Takeaways
- · WonderBars full of ice creams, soft drinks and sweets to treat the kids





#### SUPERB SWIMMIMG COMPLEXES



· Heated Indoor and Outdoor Pools A whole host of SplashZone activities and fun in the water (See page 23)

#### **EVERYTHING FOR KIDS**



 Soft Play Areas • Adventure Playgrounds Fabulous Children's Clubs (See pages 12-21)

#### FANTASTIC ENTERTAINMENT VENUES

· For you to enjoy the spectacular shows & cabaret in comfort Fully equipped with bars, food outlets and play areas





 Hi-tech amusements Interactive games & competitions.



**OUTSTANDING SPORTS &** LEISURE FACILITIES

All-Weather Multi Sports Courts Football, Netball, Basketball & Volleyball Tennis, Bowls, Table tennis and more

#### PUBS, BARS & AQUABARS



 Enjoy a relaxing drink or meal in one of the bars Experience the modern Boardwalk at selected Parks

# Perfect For Children



# **FANTASTIC**



# **SPORTSZONE**



The Haven Sports Co-ordinators will make sure everyone

#### **ALL-WEATHER MULTI** SPORTS COURTS



Perfect for basketball, football and hockey, whatever the weather

# **FUNWORKS**



#### We have Children's Clubs for all ages:



1-4 year olds and their sessions together in our PAWs activity programme.



Rory & Bradley's FunTime for 5-7 year olds. Crafts,



Rory the Tiger leads the Tiger Club, packed with games, activities and entertainment for 8-11's



Teenagers don't miss out either - there's a whole programme of entertainment created

\* The clubs activities and competitions have been designed in line with the age groups that the clubs cover. Children of all ages are more than welcome to Join Rory and his friends during their holiday.





UK Holiday Companies section In the Tommy's

endorsement for us, as we pride ourselves on



PAWs offers superb activities and toddler friendly extras to help you get the most out of your holiday. We provide the place, the space and the playthings. You bring the children and the rest is only



1 to 4's will have a great time at PAWs

Your PAWs sessions will be made up of some of the following activities:







Children will love the whole PAWs FunTime

Mums and Dads please note: Our Childrens' Clubs are not a child minding furtility. Children remain the reparts billity of their parents or guardians at all times, at any of our activities or facilities. We require parents to stay with their children during PAWs sessions. PAWs activities vary from Park to Park.

### Hi Kids

Bradley and I have teamed up to bring you Rory and Bradley's FunTime - especially if you're 5-7. We've a tigertastic time lined up for you with loads of games, sports and competitions. Bradley loves telling stories and giving everyone a Bradley hug is his favourite thing of all. So don't miss out on this great FunTime Special. Look out for Anxious the Elephant as well as that cheeky Greedy the Gorilla.

Hope to see you soon.



Meet a great new group of friends





FACE PAINTING





A safe & happy environment

Ray and Braziley's fun Time aperates shroughout the section of all Parks. Murri and Dods: Please note that our Clubs are not a child minding facility and are purely for Outside the entertainment. Chairen remain the responsibility of their porents of oil of our focaties. We require potents to stay with their children during funtime sessions. At Certain times of the year Rory & Bridley's FunTime and Rory's Tiger Club activities may be combined.



Rag Doll, as well as some old pals - cheeky Greedy the Gorilla, Anxious the Elephant, Manic the Parrot and fvester the Snake - they'll moke you laugh 'til you drop

#### **FANTASTIC FUN FOR ALL**



All-Weether Multi Sports Courts . Water Sport \* Park Ranger Wolks \* Wrestling Shows Fun Works Amusements \* Rary Shows & much more

#### SPECTACULAR SHOWS



Tiger Pops. Don't farget to look out for Rory & Bradley's Breakfast and Tea Parties

# Hi Everyone

Have I got some fun and games planned for youl All my old pals will be joining me - Greedy the Gorilla, Anxious the Elephant, Manic the Parrot and Sylvester the Snake - as well as my new friend Bradley Bear - what a great time we'll have togethen

If you're 8-11 then the Tiger Club is the place to be - with loads of sports, team games and competitions. Join in the fun and enter them on your Tiger Club Scorecard - and see if you win at the end of your stay.

Look out for Tiger Show Time, where even adults are allowed - just turn the page to see what a great time you'll have day and night.

I look forward to seeing you soon - we'll have a tigeriffic time!



# Hey kids...you can join me in:





**SPORTS** 

TEAM GAMES • FUN ACTIVITIES

- Treasure Hunts Drama Workshops Team Games Competitions

Earn points as you join in all the fun and enter them on your Tiger Club score card. You could even win an award at the end of your stay!



loin your FunStars for great games and competitions from the TV show SM:tv Live

Haven have teamed up with the holtest Saturday morning show around to bring you our very own version of fun games & competitions in a TV studio setting.

- Fick your most: Quiz show where you can be select the correct answer.

  Fat my goal! The shirts, the bench and the adult goalie.

  Test your skills against a FunStar.

  Postbag! Following the show you'll join in our knockout version of a 'scavenger hunt' version of Postbag.

  Brian's Brains! Quiz based on the the TV show.

Rony's Tiger Club operates throughout the season of all Parks. Muras and Dods: Please note that our Clubs are not a child minding facility and are purely for children's entertainment. Whilst every core is taken, children remain the responsibility of their parents as they do at all of our facilities. At certain times of the year Rary & Bradley's FunTime and Rary's Tiger Club activities may be cambined. Parents may be asked to stay with children during Tiger Club sessions. Certain activities under Fantastic fun for All' may incur a moderate extra charge.



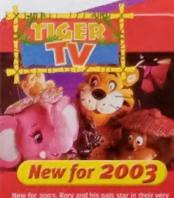






#### ARE YOU SITTING COMFORTABLY?

Then, I'll begin. Listen to the tales of Rory and his pals as they head off on an adventure full of surprises. All Parks from Easter to 25 October.



New for 2003, Rory and his pals star in their very own Tiger TV show. Greedy's the crazy cameraman, Anxious tells us the weather details while Manic and Sylvester read the latest jungle news. All Parks from Easter to 25 October.



#### **BACK BY POPULAR DEMAND**

All Parks from 24 May to 25 October.



Tea". Start the day with toast, marmalade and Rory. oin them for Tea" with your very own Party Meal Bo and join in the dancing and party games

All Parks from Easter to 25 October.

#### **ROCK WITH RORY**

Rory really is a Tiger Rock Star when he performs solo with his guitar in Rock with Rory! Cocol! All Packs from 24 May to 25 October.

Family FunTime

All Parks from Easter to 25 October.

# 740-12-16-1

Technigers have never had it so good! You'll enjoy a unique package of entertalament apecially smalled with you in mind!



T Co byings you the chance to experience TV's hottes! For Show colon

T-Co prings you the chance to experience TV's hottest Pop Show, cd:uk...Join in and witness cutting edge previews of new releases together with the latest music from the week's charts.

It's a pop sensation hosted by your FunStars, featuring the hugely popular Cat Deeley\* ... not to be missed!

### STAGE WORKS



on stage and TV acting - who knows where

#### GET PHYSICAL



as Slam Dunk, Speed Hoc and Penalty
Shoot Out

#### MOVIEWATCH

Chill out and relax with your favounte movies or perhaps, during your holiday, make o

### A flor packed programme throughout the week



P Weter Sports . Subfac Employer . Aque Jot Recor.

Trionitor Mold Sports Courts - Pair Prod.

Some activities may a moderate easily charge.

#### PLAYSTATION 2



play up to the minute games against the

#### T-CO TECH



Be a D) for the day the lucky winner could even be a D) during the evening entertainment

# SPRISZONS FAMILY ACTION

Haven offers a wide range of sports activities for the whole family.







Production in Section 114







Maven provides the best football coaching programme from some of the top Premier Clubs iches from the Premier Leag.

On selected Parks from 18 - 25 April & 29 June - 5 Sept



Feetball In The Community

# There's loads to do in our pools, so come on and jump right in!

Whatever the weather, SplashZone has it all with Heated Indoor & Outdoor Pools with flumes, toddlers' pools and waterslides. Plus don't forget our highly trained lifequards ensure you have a safe, but fun, time





#### WATER BAB

In all Parks throughout the seas



#### WAVE RIDER

throne who can sw



#### DISCOVER SCURA

gentle introduction to scuba diving will the familiar environment of the pool On all Parks from 30 May - 5 September

#### SUBSEA EXPLORER



If you can swim 25m unaided, you'll enjoy these fantastic activity sessions On all Parks throughout the season

#### ----

### AQUA JET RACER

hy not test your skills in the coolest and latest sport
the pranet
the pranet
the denvate
The Lamby Severs and over
At All-Action Parks from 30 May - 5 September

At All-Action Parks from 30 may 15 September 1

beataphree programme first in order to get immediate.

#### SEAL TEAM

Your mission, should you choose to accept it, is a fantastic new underwater pool activity. In association with Activity of activity and activity of ac

On All-Action Parks from 30 May - 5 September

#### RORY & BRADLEY'S LEARN2SWIM

Try to gain a colot, can at one of Try available levels
The Lower Color Canada Canada



Pitase note Sports activities and lessure facilities vary by Park and some carry a moderate extra charge. Please check individual Park pages for details. Due to the popularity of both our SportsZone and SpiashZone activities, we operate a booking system on Parks. Please make sure you reserve your place when you arrive.



# **Entertainment For All**

Treasure

#### New for 2003

note. Estre reaster

u'i' ei

# In the evening the whole family can check out the fantastic programme we have





s of North St



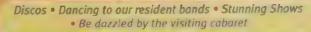
CAPONES INTERACTIVE SHOW



On s. Power from 24 May 25 th Ser



On a. Po sy from 24 May - 25 Jetaber



# **New for 2003**

#### **CHARTBUSTERS**

Re-live exciting No.1 hits through the years as this toe-tapping, finger-bopping experience astounds you with its fantastic costumes and lively dance routines.

On all Parks from Easter - 25 October



New for 2003

POP STAR TALENT COMPETITION



Complete Controller

THE OLD MOSCOW CIRCUS

Astonishing acrobatic routines, illusionists, contortionists, high speed juggling, and of course ..the clowns On all Parks from 24 May - 26 September



For the very best in Snow line entertainment we bring you top names from the world of somedy and music





THE DREAMERS

### THE ROCKIN' BERRIES









A fun file a product or show starring one of the following acts:

- The Krankies
  - Buster
- Mick Miller
- Phil Walker
- Jay McKee









TOWN JUNES With Billy Lee, the resemblance

and swinging hips are as if you are near the great man himself

#### 80's EXPLOSION

A decade of great hits guaranteed to get you dancing

#### THE CORRDS

Ser sational tribule to the chart topping Ins's Band

### GOOD VIBRATIONS

Beach Boys Tribute Band - relive good vibrations with this swinging tribute band

ENTERIAINMENT SHOWN ABOYE APPEARING AT SELECTED PARKS ON SELECTED DATES DURING THE SEASON.
PLEASE ASK FOR DETAILS WHEN YOU BOOK ENTERTAINMENT DETAILS CORRECT AT TIME OF GOING TO PRESS.



FRANKIE & THE WEST END BOYS



TAYLOR VAJE

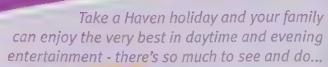




# Daytime Fun

# We're here to help

At Haven we've spent over 25 years delivering the very best family holidays and our teams on Park are second to none!





# New for 2003

Davia Belamy's Familia Park Randers

interesting for kind on a wild on the light of the programme, you discribed the and the state we

With the help of the Haven Factors make:

- Nature's Rai, Jow and Junivillables
- Enjoy the activities
- Earn a David Bellamy analy Park Nanger ce tiples. On all Parks throughout the season

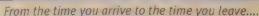
A fantastic new addition for 2003





On All-Action Parks from 18 -25 April and 30 June - 1



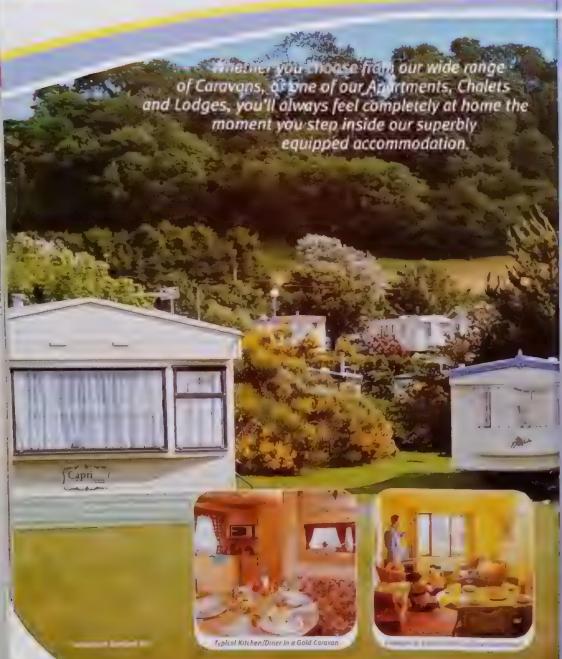




....you'll be made to feel welcome.



# **Quality Accommodation Choice**



### Self-Caterday

Ail Self Catering accommodation includes

Your comfort and enjoyment are our NO.1 priority, and we have a great selection of holiday homes. The style, size and décor will vary from one location to another, but all are designed with your comfort in mind.



ceretted. H

#### Caravans

at Star and Olympic caravans these from extra value . Har to top of the religious La, soit all the added cetris and space you would expect

- . Star range caravans are to ft wide offering a high standard of accommodation with everything you need, at a great value price
- · Olympic range caravans are 12 ft wide offering up to 20% more space than the Star range and with lots of special touches to make your stay more comfortable
- . Rory caravans are available at selected Parks and offer a Tigertastic themed-option
- Special Needs caravans are designed with the needs of our guests with disabilities in mind
- . Selected units have cot raits in bedrooms ideal for infants. in units without cot rails, a cot wiil be put in the living area if requested at the time of booking

# **New for 2003**

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so ability Please engine in the indian, the



Half Board

#### Don't forget to bring ...

• Tea towels • washing up utensils • matches • towels • toiletries

### Apartments, Lodges & Chalets

epartments and lodges are available at selected Parks.

- Lodges are timber-clad accommodation. some with spacious verandas giving you extra room and comfort. (Available at Warmwell & Hafan y Môt)
- · Chalets and apartments are available at many of our Parks, offering fraditional accommodation that is Warm, friendly and inviting with Pleasant décor, furnishings and littings. (urther detail
- Offering a home from home, our chalets, . Some Chalets consist of two-storey, self-contained accommodation at Calster & Doniford Bay, All Economy chalets at Combe Haven are located in two storey buildings

#### Providing exclusive accommodation at Weymouth Bay only.

Tents We also offer ready erected tents at Perran Sands. Please contact us for

POR MODEL DETAILS ON ALL OF WWW.havenholidays.com

Accommodation >

# Caravan Choice

Welcome to our Star range of caravans, all purpose built to our exacting standards and carefully designed for your comfort.

All caravans are 10 ft wide and offer all the essential

economic materialists you need to make the most of your chosen Purk. There are two models to select from, and 3 Star caravans accept dogs'.



I Flease Note Pets are NOT allowed in 2003 model caravans. Pets are also NOT allowed at Riviere Sands or Torquay. We cannot guarantee pets will never have been in 4 Star caravans.





These are our older to ft madel caravans

which offer extra value for money and

still give you all the essentials for a

great time with Hoven

a Star caravans are top of the range, soft wide holiday homes and offer the very best in comfort and style with many 2001 models available

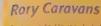
a comfortable lounge with colour TV,

fully equipped kitchen and shower room

december to be so the de me

s bedroom

These examples of Star range accommodation are for guidance only. Layouts may change from model to model.



Exclusive to Haven, kids love our Rory Carovans. You can spec



With our exclusive Rary design and the requirements of children with s berth caravans are available of Presthaven Sonds These units are

### **Guests with Special Needs**

4 Star Accessible caravans are designed with the requirements of our guests with special needs in mind. They have:

- Convenient Access Ramp
- Wider Sliding Doors
- Comfortable fully-fitted bathroom with appropriate toilet, sink and shower facilities
- · Easy wheelchair access to the dining table

Please note, an able bodied person is necessary to utilise the kitchen and cooking equipment.

Our friendly reservations team will be happy to advise you on the sultability of each location for your particular requirements - please check at the time of booking that the Park is appropriate to your needs.

4 Star Accessible caravans are available at all Parks except Warmwell, Uttlesea, Seavlew and Torquay.

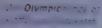








# Caravan Choice



- .. Teed and more for that perfect hor do.

# Caravans

#### Bronze Caravans

A superb value opti

- · Furnished to a high standard
- · Offering great comfort, space and facilities in slightly older models
- · Microwave Oven
- · Dogs Welcome

- · Furnished to a superior standard
- · Microwave Oven
- Early check-in from 2.3opm onwards so you can start your holiday earlier!

#### Gold Caravans Our top of the range

- 12 ft wide
- . Offering space, comfort and top of the range fixtures & fittings
  No more than 3 years old
  Heating in bedraoms and bathroom

- · Microwove
- · Colour TV with Video
- Beds made up for your arrival
   TOP PRIORITY early check-in for Gold guests from 1.30pm



crongross for your Caroner

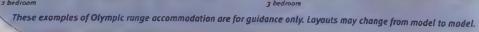














# Apartments, Lodges & Chalets

Holany Mat.

As well as a superb range of caravan accommodation, we offer the very best in Self Catering apartment, lodge and chalet accommodation. Add to this the option of Economy, Bronze, Silver or Gold categories and you have one of the most comprehensive choices around.



L. . - ple of a Gold Lodge at Warmwell

#### Accommodation Choice

Each category reflects the standar to t deciand fixtures. Please check individ

Apartments: A popular choice with quests. Apartments are single via e. accommodation, at ground a \*\* \\* . level at Craig Tara, Hafan y Môr and ground, first or second floor

Lodges: Timber-clod Ch .... At Warmweil lodges can be to a ... semi-detached or det .

Chalets: Haven has ho most Parks. Differing in style at 1 , 1 depending on the Park you vis contained units offer a more trad . . . .

Cottages: Available at We - - - only Please see Park page for detals

Half Board Accommodation For further details on Hall Board

occommodation, please see , u. . . . .



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Presse note that some Saver units contain a fridge with large freezer companyment angles Person Synds Good Crosess do not have bodies, only showers, "Doniford Bay Shorr 2 bod challets don not have bedies, only show

At Comp Toro & Halon y Mile, the Silver a yopen check-to cannot be guaranteed but guests can use all Park facilities from this cont.



p.ci 2 bedroom Self-Caterina lavout

nese examples of accommodation are Typical 3 bedroom Self-Catering layout or guidance only and layouts may change from unit to unit.



terral verse, training er





#### Accommodation Categories

#### Economy

Diveturnoriy a sansa ' ir offerno

- · Lounge/diner
- . 2 bedrooms with FREE bed linen
- · Bath or shower room and WC
- · Fully-equipped kitchen
- · FREE gas & electricity
- And other thical sterling.
- · Fully furnished lounge/diner at selected Parks . 1, 2 or 3 individual bedrooms with FREE bed linen
  - · Bath or shower room and WC
  - · Modern fully-equipped kitchen
- · Recently refurbished units at selected Parks . FREE gas & electricity

5,000 5 4.15

- · Microwave
- Fridge Freezer
- · Radio cassette in the lounge
- · Superior standard of furnishings and fittings
- · Recently refurbished units at selected Parks
- Same have shower units while at selected Parks others have a bath - please check when booking!
  - · flexible check-in from 2.30pm

to the high stell ord an rund or

- · Video player in lounge
- · Hairdryer in main bedroom · Beds made up on arrival
- · Flexible check-in from 1.30pm

se se candon sire gra

NB Cot limen not supplied and cots will be located in the main thring area. Please provide

f At Craig Tara all Silver apartments have showers.



# Half Board Holidays

Three of Haven's All-Action Holiday Parks provide superb value Half Board holidays, giving you and your family more time to enjoy themselves. So escape from the daily chores and enjoy all the great fun and facilities that these Parks provide.

- · You can choose between England, Scotland or Wales. All three Parks offer a whole host of activities and entertainment, all included within
- · We offer twin and double bedrooms as well as family rooms which are allocated according to the make up of your party.
- · Find out more about our Half Board option, and the Parks on which we provide this package, over the next few pages.



# Great Half Board locations for 2003









just select the accommodation envice and category; ou would like to en by. Then turn the page for a taster of the you'll enjoy. Three gre it Parks offering even better value for more z.

All accommodation provides the best in holiday comfort. · Tea or coffee making facilities · Heating · Colour TV Towers & Soop . Bed Linen . Mail Service during your hollday

Accommodation Economy Gold NEW





eximple farant acoust a confirm wests



trater orter account, mande out of 1 1K

#### Economy

- · Bedrooms with FREE hed linen · 8 i hroom and WC FREE Electionty
- · Lounge and kitched usa
- Bedrooms with ASE bed Unen · Both or show r room and Wt
- IREE L'ectricity · Lounge area of Carter Only · some room only accommodition also available at Caister - please .. 'I for details

- · Super or turnishings and fittings · Bedrooms with thei Bea amen - FREE E'entrally
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#### wolow was Gold



# Mealtime Choice

OM ONLY £381 PER PERSON HILDREN (2-12) HALF PRICE UNDER 2'5 FREE

THE ALBERTA

STARTERS

A choice of: C) Egg Mayonnaise or

Smooth Country Pate

MAIN COURSES CHEF'S SELECTION

A choice of. @ Roast Lamb with Mint Sauce or

Battered Fish served with a Lemon

Wedge and Chipped Potatoes or

with Garlic Bread, Jacket Potato & Salad

Served with a selection of Pototo

Noisettes, Minted Potatoes, Peas and

VEGETARIAN OPTION

Mushroom Tikka Masala

served with Rice, Mango Chutney and

Poppadoms

WORLD CUISINE Chinese Chicken Curry served with Egg fried Rice & Prawn OMELETTE BAR

A freshly made Omelette with a chaice of one of the following fillings: Cheese, Tomato, Onion, Ham a Mushroom SALAD BAR Selection from the Salad Bar with the option of a Jacket Potato

**DESSERTS** A choice of. Apple Pie served with custord Chocolate Profiterales served with whipped creom & Vanilla Ice Cream either with Butterscotch, Chocolate or Strawberry Sauce and topped with a

A choice of Teo, Coffee or Decaffeinated Coffee

(a) Lasagne Verdi

Honeydew Melon

All three Haven Holiday Parks offering Half Board options have relaxing and inviting restaurants. A whole range of hearty cooked breakfasts are on offer and, in the evening, Half Board quests can look forward to a delicious dinner with a mouth-watering selection of starters, main courses and desserts.

We also offer a choice of vegetarian meals and healthy salads. Take a look at the sample menus on this page showing the wide choice



Fu Cookes Eng an Breakfosts

#### العالم المالية العال الأحيا

A choice of

fried, Boiled or

Nash Browns

Scrambled Eggs,

TO START A choice of C Chilled Oronge U Juice or Half a Fresh Grapefruit Breakfast Sausage,

Comflakes, Rice Baked Beans Weetos, Weetobis, Kippers Muesli, Parndge

FROM THE GRILL VEGETARIAN CHOICE

Egg, Hash Browns, Grilled Tomsto. **Baked Beaus** 

Roast with The Preserves 5 11 m . 37 A choice of

Tea, Coffee or Decoffernated Coffee





Turnberry Gordens Restaurant for mail Board guests of Craig Tara



Superbly Prepared Food

Per person prior hased on a adults sharing a two beeth Bronze unit at Craig Tara for ree nights from Fri & April 2003. Price includes Springtime Special discount and is

# 2003 HALF BOARD OFFERS



# COUPLES CASHBACK

Fantastic offer for families. Kids and adults. eat as much as you like on a great Half Board holiday, plus there are extra savings for children.



With every paying child sharing with two paying adults, ONE CHILD GOES FREE!



£50 off £25





for 5 or 6 people sharing the same unit of occommodation Save £100 Save £50 per booking off full per booking off week holidays



3/4 night holidays







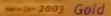


entered of the second of the s

# Hafan y Môr North Wales

Hafan y Môr boasts stunning views across Cardigan Bay to Harlech and Snowdonia beyond. The Park makes a perfect base for exploring this area of outstanding natural beauty.

Alternatively, visit popular attractions such as Portmeirion. Caemarfon, Harlech and Criccieth castles, take a drive to the Isle of Anglesey or explore the picturesque fishing villages of the Llyn peninsula.



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Bout ny core

FREE KIDS OFFER

COUPLES

SPRINGTIME SPECIAL

SEE PAGE 41 FOR MORE DETAILS



Caesar's Cabaret Bar



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CHILDREN (2-12) HALF THE PER PERSON PRICE UNDER 2'S GO FREE



See your TRAVEL AGENT (T) 01/28 612 112

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TO BOOK

# Craig Tara

FOR FURIHER FORMATION ABOUT AIG TARA PLUS DETAILS SELF-CATERING HOLIDAYS PLEASE SEE PAGES 56-59

Craig Tara is situated on the spectacular Ayrshire coastline with stunning views across to the Isle of Arran. From Troon to Turnberry, you'll find 18 uninterrupted miles of golf

Or visit the nearby town of Ayr, the birthplace of Scotland's favourite poet, Rabbie Burns, for shops or even a day at the races.

CHILDREN (2-12) HALF THE



Fre Carlon





Heated Indoor Pool

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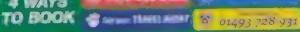




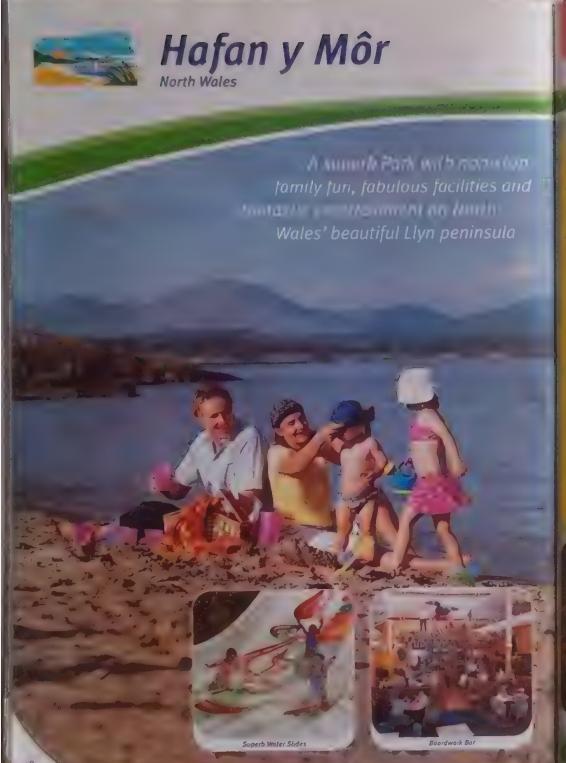












### What bourthe Funk

Splashing Out SHOPS & SHAVERS Kids & Teens Est a porto. In

Paba, Cluba & Shows

Indoor Fun







Caesar's Cabaret Bor

more of the fun of Hafan y Môr overleaf

WE CEE's by booking online

@www.havenholidays.com

# STALL BOSTED

Give yourself more free time by letting us do your cheking. Half Board hot.days Tre available at he, any Moi. Coister and Craig lara.

See pages 38 15 for ruither details



# Hafan y Môr

Situated alongside a beach, with the backdrop of Snowdonia National Park, Hafan y Môr enjoys a stunning location...you'll love the lively, fun packed atmosphere! There's masses to do, with a superb SplashZone, flumes and rapids, indoor and outdoor sports, play areas and FunZones - not to mention kids' clubs and daytime entertainment for everyone! When the sun goes down the Park buzzes with top quality entertainment and a choice of family clubs and venues!



Bout no Loke



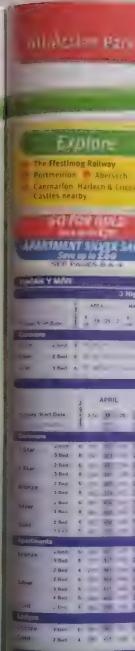
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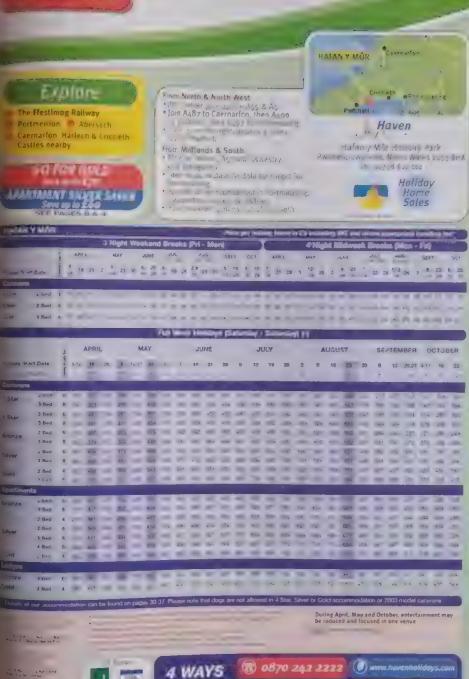


Adventure Playground



Part of the Indoor Pool Complex





01758 612 112





Presthaven Sands







Over herenholikaya cur



# Presthaven Sands

If three family clubrooms aren't enough, enjoy the sporting atmosphere in Strikes Bar or a quiet drink in the Anchorage Pub. Children love the pirate-themed swimming pool, indoor fun in the Coconut Cobin and entertainment for everyone, every single day. Tear yourself away from the fantastic facilities to stroll along Presthaven's wonderful 'Blue Flag' beach...miles of sonds and safe bathing - perfect!



Heated Outdoor Pool

**20TH YEAR OF COUNTRY** MUSIC FESTIVALS AT PRESTHAVEN

SPRING FESTIVAL 10-17 May

AUTUMN FESTIVAL 13-20 September



All Weather Multi Sports Court





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HARE WALLER WILLIAM

PRESTHAVEN SANDS Rhyl Prestatyn Colwyn Bay St Asaphe Ass

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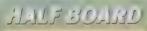
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# What's on the Park

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All-Action Park

Indoor Fun

Shops & Services

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· NEW

Part of the last o



# Craig Tara Ayrshire

On Scotland's glorious Ayrshire coastline, with views to the Isle of Arran, this All-Action Park has fantastic facilities for all the family. Everyone loves the multi-level leisure pool and huge outdoor fun area with a whole host of activities to keep you smiling. Sports and games, kids' clubs, daytime shows - it's non-stop action from dawn to dusk. Save some energy for the evenings - there's a choice of superb venues with sensational entertainment every single night!



Fart of the muiti ieret leisure pour



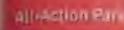
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Island Bar



Mini Ten-Pin Bowling





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During April, May and October, entertainment may be reduced and focused in one venue

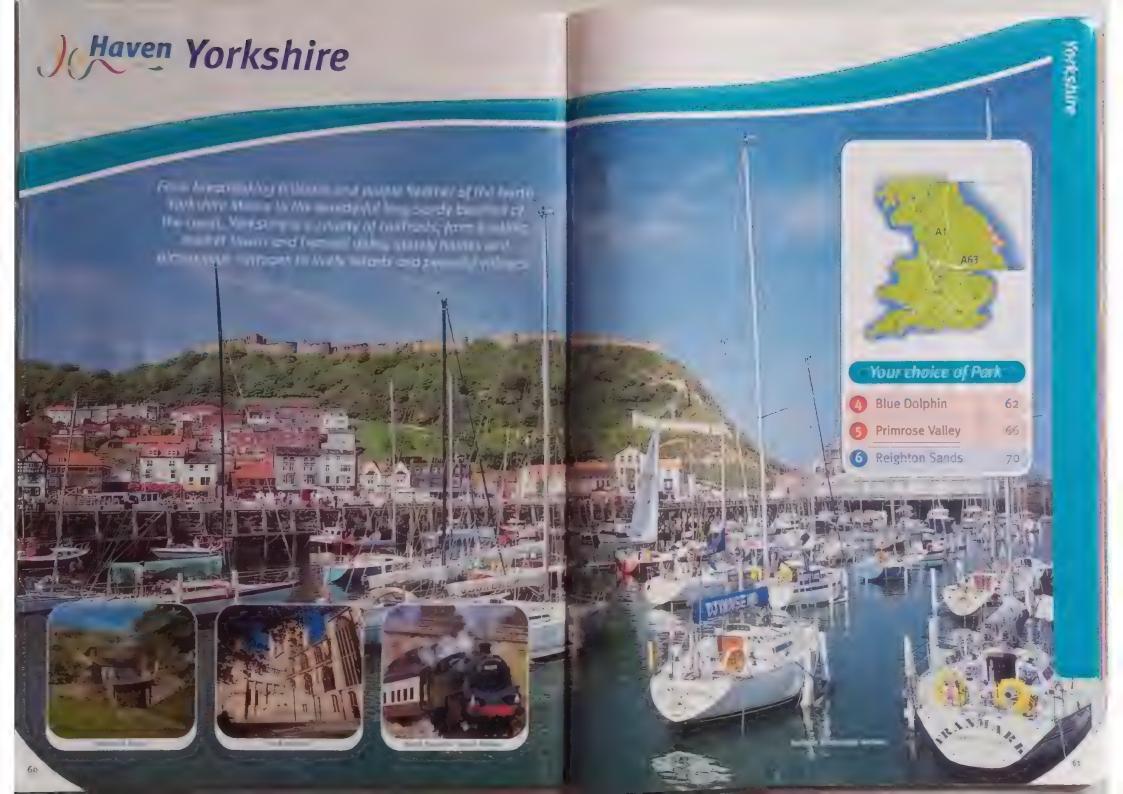














Blue Dolphin
Yorkshire Coast

Combine fabilities facilities and a

friendly family atmosphere.

magnificent North Coast

20,11. 2114 11

MIPAGOOD FAIR Shops & Services

@www.havenholidays.com



# Blue Dolphin Yorkshire Coast

No wonder guests come back to Blue Dolphin time and time again! There's always such a lot to do...sit back, relax and be entertained or join in with lively family fun, clubs, sports and activities. The indoor SportsDrome has all-weather action, enjoy the SplashZone, roller-disco or mini ten-pin bowling. With wonderful seo views from the cliff tops, Blue Dolphin is right on the scenic Cleveland Walk. So much to look forward to!



SportsZane



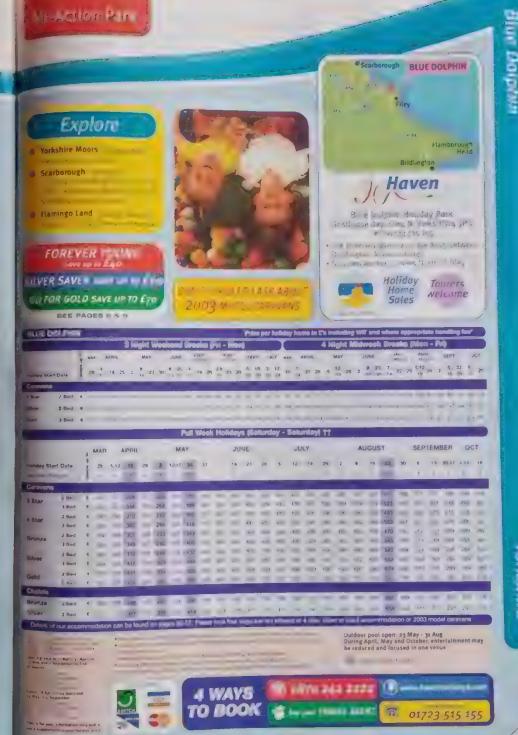
SplashZone Activities



An Weather Musti Sports Court



Scenic Location





A vibrant, buzzing atmosphere, ly landscaped parklands m d a magnificent beach a terrific family choice!

## What's on the Park

Splashing Out

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Outdoor Fun

Indoor Fun

New for 20

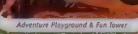




Saveces by booking miles @ www.bovenholidays.com









PRIMROSE VALLEY

Tourers welcome



# Primrose Valley

Just along the coast from Filey, Primrose Valley is sure to please everyone! Kids of all ages love the SplashZone, climbing wall and the Fun Tower; head off for the boating lake or a spot of relaxing freshwater fishing...not forgetting tennis courts, pitch 'n' putt, golf next door and all the sports, games, kids' clubs and daytime fun you might want! Memorable evenings and sensational entertainment at a choice of superb venues round off each fun-packed day.



New On-Park Burger King



Windsor's Family Entertainment Club



Heated Outdoor Pool



Windsor's Salpon Bar

#### BRITAIN'S STRONGEST MAN

#### AT PRIMROSE VALLEY

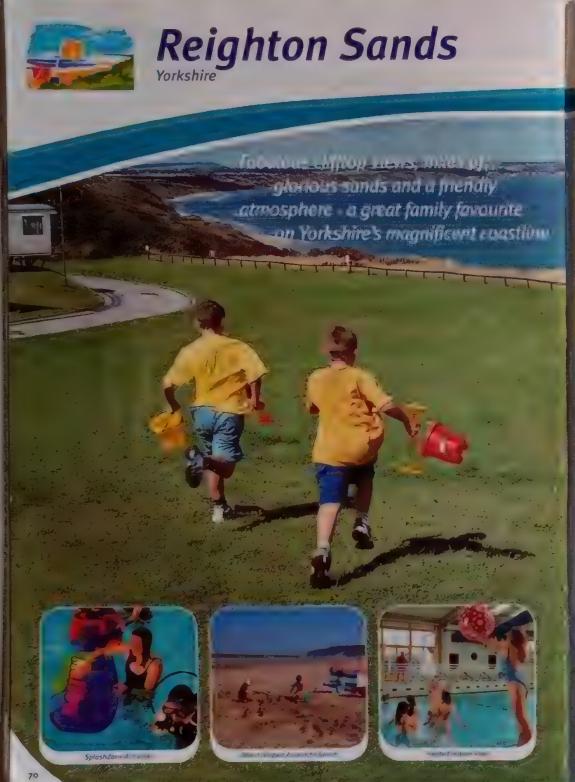
For the second year running you can come and watch the excitement of this popular event at a Haven Park. TWI, in conjunction with the BBC, will be recording one of the nation's favourite competitions on 6-9 May 8 11-13 May. An event not to be missed.



# All-Action Some



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# What's on the Park Splashing Out NEW Three Towns Tow

Lively Par:

Outdoor Fun

Indoor Fun







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## Allereston Purk

# Golden Sands Lincolnshire Coast

safe, sandy beach makes Golden Sands a favourite

## What's on the Park

### Splashing Out

- NEW THEW

#### Kids & Teens

- PAV
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### Outdoor Fun

- NEW
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Shops & Services

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- Pubs, Clubs & Shows

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**New for 2003** 





more of the fun of Golden Sands overleaf

SAVE CEES by booking willing @ www.havenholidays.com





## Golden Sands Lincolnshire Coast

On England's glorious Eastern coast, opposite the superb 'Blue Flag' beach that stretches to Moblethorpe, Golden Sands has something for all ages; whether it's fun for tots to teens in the kids' clubs, a dip in the leisure pool or joining in with games and competitions. If you want a fun packed holiday, exciting daytime shows and vibrant evening entertainment, Golden Sands ensures there's never a dull moment!



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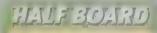


## What's on the Park

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Stops & Services

Prins, Julys & Shows



Give yourself more free time by letting us do your cooking. Half Board holidays are available at Caister, Hafan y Môr and Craig Tora.

> See pages 38-45 for further details

@www.havenholldays.com



## Caister Nortolk

Combine the wanderful beach of soft dunes and safe bathing with fabulous family facilities and a warm friendly atmosphere and you'll see why people come back year after year! Action packed days of family fun and activities are followed by unforgettable evenings with a choice of lively venues, each with their own special almosphere, entertainment and cobaret.





Rompers Play Area



Heated Indoor Pool



Great Sporting Activities

ENJOY A DAY AT THE RACES
SEASIDE RACING AT IT'S BEST
VARMOUTH RACECOURSE







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## What's on the Park

Splashing Out

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For more entertainment & activity information see pages 22-29

New for 2003



THE SOUSHZOTE CT 2003



Follies Family Showdar

more of the fun of Swaprore over cat >

sivi cece iy www.havenholidays.com



## Seashore Norfolk

There's plenty for everyone at Seashore! All ages will love the SplashZone, sports and games, crazy-golf and go-karting, indoor and outdoor fun... perfect whatever the weather! As each action-packed day draws to an end, the evening fun begins with a vibrant atmosphere in a choice of bars and clubrooms...night after night!



Heated Indoor Pool



Professional Football Academy



Go Karts



Mini Ten-Pin Bowling



Allia HINNEALL

Pleasurewood Hills Theme Park

The Norfolk Broads



SILVER SAVER SAVE UP TO £60







Haven

Seasone Holday Park North Lenes, Great Park Lith Norfo k NR 30 4HC Tel 01493 851 131

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Holiday Home Sales

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Home

Holiday Tourers welcome.

What's on the Park Soloshing Out Indoor Fun Shops & Services Nas & Teens Eating Out or In Cherry Free Holiday Park Pubs, Clubs & Shows • Take the Auritor Lest range of the Outdoor Fun + Take the yed skit on rounuabout, Ask to • Take the Asi, I to Bect as · Furninger of Jilaw Toud to Produke • uxe istingnt into atoms fort

for more entertainment activity information see pages 43-43

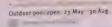
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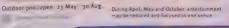


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DON'T FORGET TO ASK ABOU 2003 MODEL CARAVANS











Cherry Tree

Just a small from the Norfolk Broads

ramily facilities and glorious

a welcoming Park with friendly

cherry blossom in spring lime

He HES Outdoor Pay



## Wild Duck Norfolk

Set amongst acres of beautifut woodlands, you'll love the relexed atmosphere, fun and family activities Perfect for the Norfall Broads

Hively Pary

## What's on the Park

Splashing Out

Kids & Teens

Outdoor Fun

Eating Out or In Pubs. Clubs & Shows

Indoor Fun

Shops & Services

For more entertainment & activity information see pages 22-29





Wild Duck Holiday Park Howard's comment delton, Great Yarmouth, Norfolk NR 11 9NE Tel- 61493 786 268

- · Take the A47 to breatharmouth then blok up ine to a comment
- · 2-3 mines on, turning it ideaton & Burgin Custie
- · Follow this to a T Junction and turn right - Follow Liste or ther To the arm or left
- · Trada kisa o . rist. We night



Sales

Tents & Tourers welcome

SILVER SAVER SHEET BOOK FREE EXTRA MIGHTS TEE PAGES



WILD DUCK

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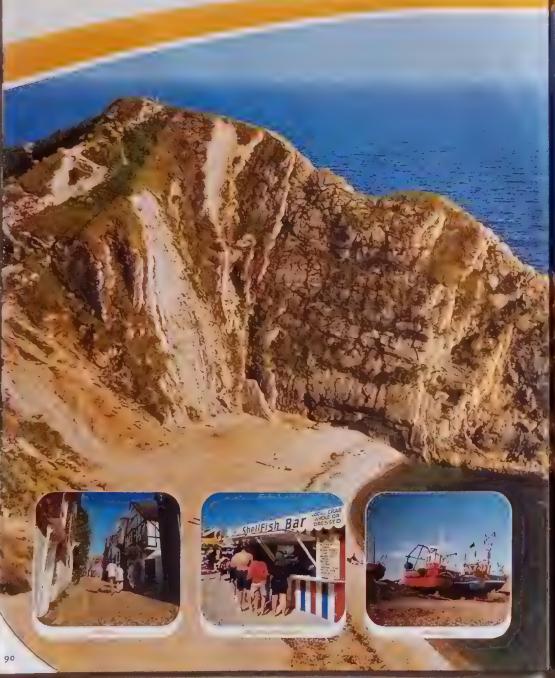






During April, May and October, entertainment may be reduced and focused in one venue

# Haven Sussex & Dorset





sleepy towns and villages, stately homes and castles.

Datale noof



Close to the Sussex Coast and historic Hastings this wonderful fun-filled Park has all you need for a great holiday!

## What's on the Park

## Splashing Out

All-Action Fin

### Outdoor Fun

#### Indoor Fun

## Snops & Services

#### Pubs, Clubs & Shows

## **OPEN TOURNAMENT**

26-29 September 2003

With £10,000 in prizes including £5,000 in cash prizes





All-Neother Mult S. Is Court



or new with the second of the



Advertire Payground



# Combe Haven

There's always something happening at Combe Hoven...whether it's kids' clubs from tots to teens, outdoor action in the adventure playground, roller disco, pitch 'n' putt or a swim in the SplashZone. Prefer to sit back, relax and be entertained? You'll be spoilt for choice with daytime performances and fantastic evenings in our clubs and late night venues...A fabulous family holiday!





Anaton's indicar fun Para c



Hastings Beach



SILVIR CHALLES

GO FOR GOLD SAVE UP TO E70

BEC PAGES 6 & 0

# Cathore Day Trips to France COREVER MOUNE

2003 MODEL CARAVANS



Haven

Combe Haven Holiday Park Harley Shute Road, St Leonards-on-Sea Hastings, Sussex TN38 887 Tel: 01424 427 891

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Homé Sales

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Outdoor pool open is May - 30 Sept During April, May and October, entertainment may be reduced and focused in one venue



With magnificent views of the Dorset coastline, Seaview's lively entertainment and facilities are always a family favourite



### Splashing Out

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Lively Park

- NEW SALES AND A
- NEW Salving
- NEW ROTE A TOTAL B
- Discover Co. .
- Klds & Teens
- NEW PAWERER.
- Rory's Tigor
- NEW Tiger TV
- Adventum Prhysm
   Play Are of r
- Rary's Bith
  - Fun Palace Children's WonderBar

#### Outdoor Fun

- . NEW David All in 1971 18
- SportsZone Programme<sup>†</sup>

#### Indoor Fun

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- 0 1 / 0
- Shops & Services
- born and control of the control
- Eating Out or In
- queyante adi 6 annei

#### Pubs, Clubs & Shows

- . NEW
- NEW 1. STORY OF W.
- NEW
- NEW PopStar Talent Competition
   NEW Rory & Bradley's Krazy Kapers
- Parti,
- · Commence of the World Vision Vision
- Bamboozled Magical Show
- The second second
- STATE SAME

· Corchester

Warehame

SEAVIEW

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Tents &

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TO BOOK (1) 01305 833 037





Reception and FunWorks



Heated Indoor Fun Pool



Manhattans Family Clubroom

## Lively Park

## What's on the Park

## Solashing Out

#### Kids & Teens

- NEW David Bellamy's Park Rangers

## Shops & Services

Indoor Fun

## setting Out or In

### Pub., Clubs & Shows

## WEYMOUTH BAY

Weymouth Bay Holiday Park Preston, Weymouth Dorset DT3 6BQ Tel: 01305 832 271

- . On the A35 to Dorchester turn off on the
- A354 gap 1 A , mouth From Corre of Weymouth take A353 to Preston
- · Park is on the right, to minutes from Weymout



Holiday Tents & Tourers Sales welcome



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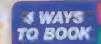
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Outdoor pool open 14 May 30 Aug

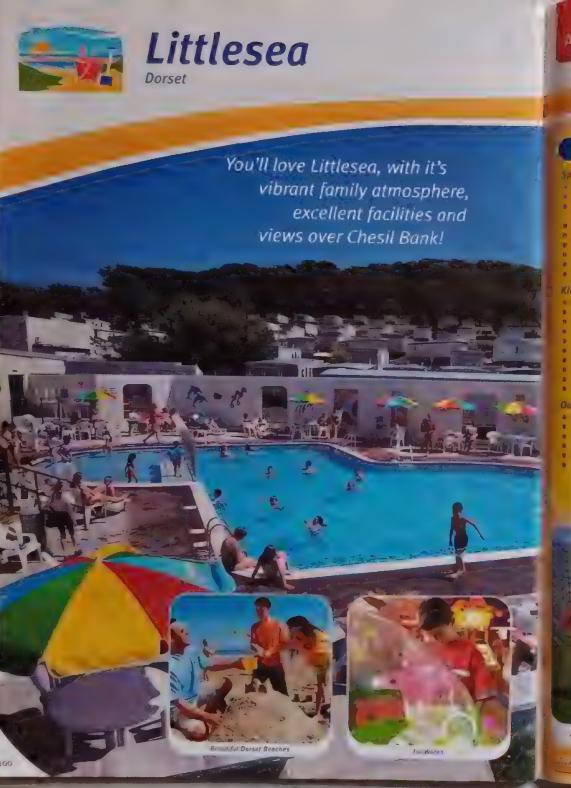








During April, May and October, entertainment may be reduced and focused in one venue



Albaction Park

## What's on the Park

### Splashing Out

- NEW Satisfaction of
- NEW HOLD COMMEN

#### Kids & Teens

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#### Outdoor Fun

- A NEW
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### Indoor Fun

### Shops & Services

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- •
- Eating Out Or In

#### Pubs. Clubs & Shows

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## New for 2003



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for more enturialment & activity information see pages 22-29



All Weather Mult. Sports out:

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(Application)

Close to the attractions of Weymouth and wonderful beaches, Littlesea is perfect for families. Enjoy sports, games and competitions plus children will love the indoor and outdoor pools, kids' clubs and play parks. And, when the sun goes down, you'll be spoilt for choice with live music, shows and entertainment every single night!



Min. Ten Pin Box...ng



Swannery Lounge Bor



Heated Indoor Swimming Post



SportsZone

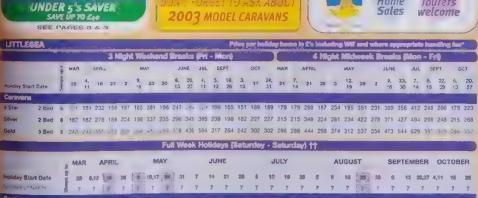


Adventure Playground and a smashing view



Ally or or the

4A3527 12 **■** Dorchester Warehame Weymouth LITTLESEA POTLAND Haven Littlesea Holiday Park Lynch Lane, Weymouth Dorset DT4 9DT Tel: 01305 774 414 . On the A35 to Dorchester turn off on the Ark4, right orted Weymouth a Turn white treater agraint on and Form at willing for induction to Alarys Children and Put and Acress out aghts · At the military of the right • At traff lights for into to to to come • he hork in the arendor the road Holiday Tents & Home Tourers Sales welcome





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Outdoor pool open: 24 May - 31 Aug.

Outside July and August, entertainment may be reduced and focused in one venue







Set on wooded slopes in the lovely Dorset countryside you'll Marmwell's unique

thmosphere, sports and entertainment!

Lively Park

## What's on the Park

### Splashing Out

- He did execute to the white in
- NEW Rolly is all a

#### Kids & Teens

### Indoor Fun

### Shops & Services

#### Eating Out Or In

### Pubs, Clubs & Shows

- Living formar





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more of the fun of Warmwell overleaf

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## Warmwell Dorset

A selection of detached, semi-detached and terraced wooden lodges give

Warmwell an almost Alpine charm - the 110m dry ski slope helps set the scene! Ideal for learning to ski or snowboard - or even perfecting your technique. There's superb fishing in well-stocked lakes and a wanderfu. nature trail bursting with flora and fauna. We've also a selection of cracking midweek and weekend themed breaks - just take your pick!



Roller Skating

9

Great Entertainment Weekends



Around the Park

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All-Weather Multi Sports Court

## Lively Park

- Brewers Quay, Weymouth
- Portland P/ ...
- Henry VIII and Portland Bill Lenthous Bovington Tank Museum an extensive selection of tanks
- Dinosaur Land, Lyme Regis







More Gold Lodges at Warmwell PLUS for a little extra, enjoy one of our Lakeside Gold Lodges.





Warmwell Holiday Park Warmwell, Near Neymouth, Dorset DT2 81E Tel: 01305 852 911

#### From North & West

- · Follow the ring road around Dorchester and head towards Poole
- Take the A352 towards Wareham
- · At the 15, roundabout take the 15t exit towards Narmive 1 / Lago
- The Park is 3 miles or the left

#### From the East

- \* Pick up the A35 towards Dorchester
- Turn left onto the Basson
- & follow signs to Warmwell. . Continue through the crossroads and the Park is 4 miles on the right



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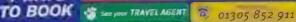
















All-action Park

## What's on the Park

#### Splashing Out

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- NEW Agus let Racer! . NEW S. SITE
- NEW Rory & Bradley's Learn's Swinit
- Wrive Rider\* Water Baby

#### Kids & Teens

- NEW Rory & Bradley's Full Time for 5
- Rory's Tiger Club for 8 115
- **NEW Tiger TV**
- Rory's Birthoay Surprise
- Chi dren's Adventure Playgrounds, vith

#### Outdoor Fun

- NEW David Bellamy's Park Rangers

- Professional Football Coaching\*
- Inflataday Chailenge

## indoor Fun

- NEW Bowingo Bowling\*
   Pool Tables\*
   Darts

#### Shops & Services

- Photo Shop S cky finger
   Nows in 1 Gift Shops

- Sweir Shop & ce Cream Bir

#### Eating Out or In

- Beachcoinber Pub Diner

### Pubs. Clubs & Shows

- NEW StarTime
- @ NEW The Big Laugh Show
- NEW Capones in eractive Show
- NEW Rory & 3rad ey's Krazy Kape

For more entertainment & activity information see pages 22-29

## £6MILLION INVESTMENT

Haven's commitment to holiday excellence

New for 200







Artist's impression of All New Family Entertainment Centre

more of the fun of Devon Cliffs overleaf



# **Devon Cliffs**

## £6MILLION INVESTMENT

Big and lively, there's something for all ages at Devoa Cliffs...enjoy all the fan of the Family Entertainment Centre as well as multi-sports, mini golf and a fabulous indoor and author heated SplashZone with flumes and a water-play area. You'll love the spectacular hillside setting and sweep of Sandy Bay with wonderful sea views from the Beachcomber Bat. And when the sun goes down the pace hots up with unforgettable cabaret, live music, shows and family entertainment.



Heated Indoor Fun Poo



Adventure Playground



Beach comber Pub D ner Terroce



יזויל תפניםגלוו

SIVE SAVELSION OF STATE

and HOLIDAY SAVE Sore up to £50

SEE PAGES 8 & 9

2003 WILLIARAYA'S



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Holiday Tents & Home Tourers Tourers Sales welcome

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Outdoor pool open: 23 May - 5 Sept. During April, May and October, entertainment may be reduced and focused in one venue



Sunshine and fun on the English Riviera in a scenic hillside location. Action-packed days followed by a great atmosphere when the sun e wwn

What's on the Park

Splashing Out

Lively Park

Kids & Teens

Outdoor Fun

Indoor Fun

Shops & Services

Eating Out or In

Pubs, Clubs & Shows

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NB There is limited public transport near our Torquay Park

Adventure Playground







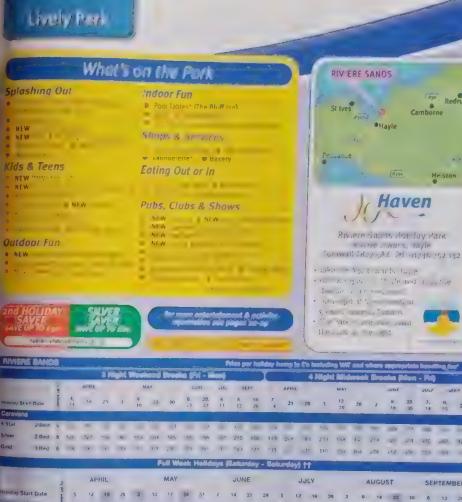




Soft Play Area

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Oviduor poor open 25 May 24 Aug Du og April, May and October, entertainment may be reduced and focused in one venue





















## What's on the Park

Shops & Services

## Intashing Out

Perran Sands

Vews over buy

Surf, cond, surround see or three

Some will be the same

Waterman the Comments

Heated Outdoor Fun Pool

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- NEW \*

### Kids & Teens

### Indoor Fun

Pubs, Clubs & Shows





more of the fun of Perran Sands overleaf

Sive cccs by positing untiline @www.havenholidays.com



# Perran Sands

Cornwall

It's hard to resist the lure of miles of sandy beach and the famous

Cornish surfing, but with so much on the Park you'll be faced with some difficult decisions! Heated leisure pools, fabulous family facilities and daylime entertainment...not to mention kids' clubs and indoor activities for everyone! When the sun sets over the sea, head for the clubrooms and look forward to some memorable evenings with music, dancing, caboret and a choice of bars



Adventure Plus ground



Mins Ten-Pin Bowling



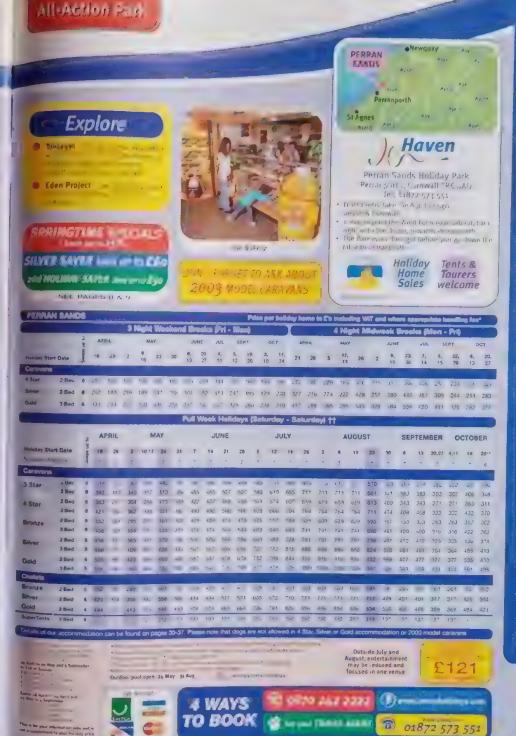
The Eden Project



At the super



At Mentre Mun Spens Lout







Lively Park







## Welcome to British Holidays...our sister company

A Special Invitation for Haven Customers

When you book your main summer Haven holiday you can enjoy a second holiday with our sister company, British Holidays and save £50 off a week or £25 off a three or four night short break SAVE UP TO \$50 DIT A BRITISH HOLIDAYS BREAK ###

To order a brochure just call on-line @ www.british-holidays.co.uk or see your Travel Agent

Haven and British Holidays have come together to offer you even more choice of top quality family holidays and the same superb holiday value.

## MORE LOCATIONS

With 19 award-winning Parks or a el-throughout the UK, Brit of Hold Trys Parks offer the upport and the

- · Holiday in South Wet 2 Coast National Park
- pence and is
- · Experience tra

.. and much, much riore.



## MORE FACILITIES

With outstanding swimming pools, tennis and multi sports courts, fundanes for the mids ar . funWorks for all the family, you as the spo or choice! In addition, certain Bilt sh Houdays parks offer the following attractions

- Riding stables . Sailing
- Fishing lakes
- · xperience for all the family



## FOR KIDS

Fun for all the children with lots of fun and games including:

- Children's play areas
- · Sports and competitions
- · Clubs for all ages from tots to teens.



## 

Different entertainment every night, you'll love the

- · Fabrious family shows
- · Music and dancing
- Live cubaret and Comedy
- Best 'oved pantomimes



### OUTSTANDING **ACCOMMODATION**

Comfortable, spacious and modern, the holiday homes at British Holidays are of the nighest standard. Over £3 million

is being invested in new accommodation for 2003!



# Mayen Caravan & Camping

**Key Locations** 

Maven

For your FREE Caravan & Camping brochure CALL NOW 08705 033 033

Websites: www.british-holidays.co.uk or www.havenholidays.com

British Holidays

We have quality sites

in all key UK holiday

Devon, Cornwall

Devon Cliffs

Perran Sande

Doniford Bay

@ Burnham on Sea

& Somerset



Scotland & Walnu

Craig Tara

Klin Park

Yorkshire

& the Worth

**Greenacres** 

@ Presthaven Sands

O Maggerston Castle @ Blue Dolphin

Primrose Valley

Reighton Sands

Marton Mere

Thorpe Park

( Golden Sands

Cherry Tree

The Orchard

Wild Duck

& The East of England

( Lakeland

Seton Sandi

Great touring amenities plus fun pools, swimming pools, kids' clubs, daytime leisure focilities and evening

With Haven and British Holidays you're sure of a fantastic time for

### **Greater Freedom**

The very best in amenities:

- · Showers, wash basins and washing -up sinks, all with hot water
- · Clean hygienic toilet facilities . Shaver and hairdryer points (where fitted)
- · Disposal points for waste water and chemical to lets

## **Wider Choice**

Choose from a wide selection of pitches:

- · Electric pitches · Super pitches · Euro pitches
- · Premier pitches offering direct water connection, drainage, mains electricity and WC
- Motorhome pitches

Pitch types may vary from Park to Park.



### FANTASTIC OFFERS



#### HALF PRICE PITCHES & 2 FOR 1



#### 2ND HOLIDAY SAVER - 2 FREE NIGHTS



### 7 NIGHTS FOR A 4 NIGHT PRICE!

## Own Your Own

Make the most of your family's leisure time with Caravan Holiday Home Ownership!

Imagine relaxing in the peaceful Park surroundings. socialising with fellow Owners or unlimited use of the sports, leisure and entertainment facilities - all this in a safe, inendly environment, whenever and as often as you like,

- · Choose from one of 36 Haven and British Holidays Holiday Parks throughout England, Scotland & Wales
- Owners Exclusive team. committed to making sure you get the most from your Ownership experience
- **Exclusive Owners'** facilities\* and social programme
- Unlimited holidays for friends and family
  - \* Varies from Park to Park

To find out what Ownership an offer your family, please request our, 'Own Your Own' information pack.



visit our website at

www.bourneleisure.com

or complete the coupon - no stamp required





NEW AND PRE-OWNED CARAVANS... TO SUIT ALL BUDGETS WITH FLEXIBLE FINANCE PACKAGES

Name.



**TOTAL HOLIDAY** FREEDOM... WEEKEND BREAKS AND HOLIDAYS



WITH OUR

MANAGED SUBLET

PROGRAMME

Your Own Holiday Home







ne Leisure Limited, FREEPOST HHyon, a Park Lane, Hemel Hemr

				information p	
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eferred:	Scotland 🔲	Yorkshire and th	e North
	South Coast	Dorset 🔾	West Count

Wales 🔲

Address Postcode:

## All you need to know

#### Arrival and departure times

On your day of arrival your accommodation is available from a prin, or earlier for some consignries, please theck pages, so sy for the times from which you may theck in. We are happy to services you at the Park earlier where you can take advantage of the Perk for other until your accommodation is ready for you.

in ergier for us to pregieve for our next guests we do sak that you

If you expect to serve after 6 pm on the first day of your stay, If you hapter to answer arm is you as the first day of your step, please let the Pock know so se can make a rangement for you to called your large. Held Board gurests should raite that the resiliaration are real open after you, effectingly names are for safe on the Park. Unlare the Park is previously notified, you must claim. your accommodation by 8 am on the day after your holiday we due to start, otherwise we will treat your booking as carrelled.

#### Great family holidays

Haven's Parks and their facilities are intended for family and adult holidays. We are therefore sorry that we cannot accept bookings from groups of young people under the age of 21 years or single sex groups (i.e. of more than 2 people) of any age Discretion may be applied in certain cicumstances. We reserve the right to retain the keys for accommodation if this condition is contravened. We also reserve the right to refuse a booking if we belither the enjoyment of our holidays for guests may be put at risk.

#### What do you need to bring?

Self-Catering
Our well equipped Self-Catering accommodation contains cooking stems, crockery and cutlery as well as bed linen for your party's size. You will need to bring washing up materials, plus towels, tolerries and personal effects.

Our Half Board accommodation provides towels as well as bed linen, so all you need to bring are pool/brach towels, toll and personal effects.

Laundariette facilities are available for any washing you may need to do during your stay and subject to a moderate extra charge.

## Dining arrangements for Half Board & Diner's Choice guests

7 night holidays, 3 night weekend breaks and 4 night midweek breaks provide breakfast and dinner. Meals start with dinner on the day of arrival and finish with breakfast on the day of

Special menu requirements
All of our Half Board Parks provide vegetariae options at each meal. If anyone in your party has any other dietary requirements, please let us know when you book your holiday, using the special request box on the booking form, so that we can try and make special arrangements

#### Special requirements

If you have any other special requests regarding your holiday accommodation please advise us when making your booking and confirm your request in writing when forwarding you booking form. Please include a telephone number in case of an quiery. We will endeanour to meet your requests, but we are very sorry that these cannot be guaranteed

#### Guests with Special Needs

We are tappy to provide as much advice and information as possible to people with special needs who wish to holiday at our Parks. It is important that you talk to us before making the booking as, for example, not all Parks or accommodation are suitable for guests with special needs and wheelchair access locations and ensure that you get the most enjoyment from your holiday. Many of our Self-Catering Parks have caravans especially adapted for wheelchair users. Please note that due to their weight and size, not all accommodation is suitable for

We have modified some chalets at selected Parks to

Some guests may also need able bodied assistance in some

Again please discuss this with us before making your booking.

All requirements must be confirmed in writing when forwarding your booking form. Special requests cannot be made a condition of your booking as they are always subject to

for the convenience of other guests, no pels (with the exception of dogs for customers with Special Needs only) are allowed in

Most does are welcome in selected accommodation at certain Parks, at a charge of £40 per dog per week 8 £20 per dog per short break, (up to a massnum of two dogs per booking). Dogs for customers with Special Needs are exempt from this charge

Other pers may be permitted at the discretion of the Park General Manager. Please contact the Park direct to discuss charges prior to making your booking. Parks which do not accept animals are clearly identified on the individual Park

Where dogs are allowed, they must always wear a collar and adult at all times. Dogs and other pics are not allowed entry to Park facilities, instaurants or food servery areas and samming pool areas. Dogs are only allowed in 3 Star and Bronze accommodation, excluding 2003 model caravans. These restrictions do not apply to dogs for customers with Special Needs. We reserve the sight to require the owner of any dog or other pet to remove it from the Park if we consider it a nulsance or to be interfering with the general comfort of guests.

Please note that where a public footpath or right of way crosses our Parks, dogs cannot be excluded from that area.

#### Cots and highchairs

Self-Catering
Cots for chatets are available at a charge of £10 per week and Is per short break We do not recommend the use of cots I catavans as they do not fit in the bedrooms However, or catavans at a charge of to per week and its per short break.
Where there is no availability of catavars with col rais, cots are provided but located in the tounge area Please remember to bring your own cot linen. High chairs are also

Cots are provided free of charge and will usually be located in

All of the above are subject to availability. Please request at the

We provide a range of indoor and outdoor facilities for children

The PAN's programme operates at all Parks throughout the main season from March-October PANs is an activity programme suitable for parents and children aged so months up to the age. of 4. It is not a Child minding facility and parents are required to remain and supervise their children at all times throughout the activity sessions. Places are limited and parents are asked to

#### Rompers playmon (under c'v)

At selected Parks, Rompers playroums and play areas are a cheerful place where your children have the apportunity to play under your

#### Rory & Bradley's FunTime and Tiger Club (5-11 years)

and Rock's Tiger Clob activities may be combined. See individual

h their own dedicated leader, 1-CO operates on all our Paris from March to October. The activity programme is more sented outside the main school holiday period.

club activities form part of our entertainment programme, and are not child care facaities. We do not provide supervision of the children during the sessions. We request parents to cary with their children at ALL times during PAWs & FunTime sessions and

If its important that you always know where your children are and that you know the times that the activities start and freigh.

It is particularly important that you make sure that your children understand that they should everys aboy the instructions of the Maven FunStars, 1-CO leaders, Sports Instructors and

Please treat the property, facilities and accommodation at your Haven Park with respect and care so that other guests may

In the event that you notice damage to any facility or in your accommodation please report it to Reception immediately so that we can take the appropriate action

Accommodation will be inspected at the end of the holiday and you may be charged for any loss or damage found. We reserve the right to enter accommodation under any circumstances or

For the convenience of all our guests ball garres are not permitted

In accordance with UK licensing town, we earlonly sell-alcuholity persons aged ift or over. We may require you to show proof of age using an approved form of identification. We accept the following forms of ID at Haven Parks: full paraport, a new style driving Reence Incorporating a photograph, a Portman Group

#### Unreasonable behaviour

For the convenience of our guests, we reserve the right to terminate a holiday without compensation, who

other guests whist on notiday You must inform the Duty Manager should you contract any such liness an list on ho day

#### Calculating your holiday cost

The price grid on the indudual Park pages shows the holiday cost for the holiday date and accommodation chosen for two week he days not add together the builday

#### Holiday prices

by us to halldwyttakers on behalf of their camers who may re-be registered by VAT Where this is the case, the hosting price is

#### Special and promotional offers

An effect are suspect to evaluating and must be obtained by

#### Availability of facilities

At selected Parks during these early and late periods.

Certain facilities may also have height and/or age restriction.

We inserve the right to make such alterations in the above

could changes occur, we visit advise of these energy plane educe guests aurady booked of any manye, made many

Cortain facilities listed to this brochure are outport to adot mul cost. Please note off peak far at as may be reduced or booking deposit. You are welcome to use your own sports gapment, but equipment can be fired from the Park at a second charge. Parks which list fishing as a far styres are and Beence, and additional charges where applicable

All holidaymakers names are registered at the club on the Park The prices of the club furniorks passes are larged by you purposedur Park. You can collect your process from reception of additional cost. Off peak passes for Spring & Autumn, include additional cost. On peace persons on Spring & Autusin, include reduced entertainment and restricted face lines and an embending at a reduced rate. Please note: If Furworks proces has tost, it will be increasely to charge for registerments at the Purk. The cost for tedividual pasces may vary from Park to Purk. Please chick at

We take every take in ensure that the details of the brook on an accurate at the time of going to prent Photographs are taxen at our Pune, and are intended for guidance only Layout plans are for activities purposes only. Please note that not all fer line and activities will be Identical at all Parks. Acts and artists featured are representative of ones planned to appear in 2003. All maximum affords are made to ensure these acts and until appear of for any reason, they are unable to appear, et's of a seminar on will be entertaining guests during the season. We would ask you carefully to read the details of the Parks before making a booking.

#### If you have a comment

haliday you should contact the Park's recention or Colone Relations Team at the Park during your stay so that we can try to holder, you feet that we have not dealt with your company and actuby please write to the General Manager at the Park no later than all days after the end of your break.

We try to ensure that this brochure has all the information you gumes of special requirements not covered have evenue mer Care Department on 0870 242 3333 (yarn-5pm

so party shall be allowed to reproduce any of the contents of this brochure (including photographs) without written permission of Haven Holldays or any other copyright owner.

seem Holidays and British Holidays are trading names of te Latiture Limited. Remistered in England No. Apartico. KOR Delco | Park Lane, Hernel Hompstead, Herts, HP2 4YL

### Conditions of Booking

The following terms and conditions the booking conditions') will apply to your booking. The person who signs the booking form will be accepting the booking conditions on behalf of the he day party. A contract between you and Haven will come into deposit payment by issuing written confirmation of your booking or (a) if you have made your booking by telephone when we tell you on the triephone or on line over the intervet that your booking is confirmed or full if you make your booking through a travel agent when your travel agent tells you your booking is confirmed.

The contract binds you and all the members of your party, it is responsibility to ensure that all members of your party scrept the terms of the contract set out in these terms and nditions of booking Failure to disclose all relevant of the contract and loss of the booking

After you have paid your deposit you may with to change some stiments of the holidar, e.g. type of accommodation. We will try I meet your request, however, a charge of £20 per attention to has hall day will be payable. Substantial changes, such as a come of location or holiday date will be treated as a

my changes must be made at least 8 weeks before the holiday deet, and be confirmed to us in writing/by telephone by the same person who signed the booking form or confirmation as security, or their Travel Agent.

Where changes are sought to be made within 8 weeks of the start. Concellation charges as outlined,

#### If you cancel your booking

Care Department on 0870 342 3333 and they will advice your the disconnection we require to proved your careelastic within a second point of a second your careelastic will be audited to us writing. The writing resident about 6 and 5 a by recorded design for your careelastic which is the first law effect, just we need to be writing challenged by the writing challenged by the do not receive writing conference on the challenged by the writing challenged by the do not receive writing conference on the challenged by the writing challenged by the writing of the challenged by the challenged by the writing of the challenged by the

Our Cancellation Plan covers your cancellation in event of you or my other member of your heliday party terms unature to invalid due to lickness, redundancy or jury sortice. Proof in the loisin of a doctor's certificate, employers or court notification will be required in arthing by recorded delivery prior to your confirmed heliday start dis-

If you are covered by our Cancellation Plan and romply with our cancellation plan procedures in the condition above, you will be entitled to a full refund of all mones paid subject to:

An administration charge of £pp, unless your carcellation occurs within all hours of your holiday start date, in which case the refund will be limited to gots of the total holiday.cost.

to more of days in advance of his day shart date corner latter

Length of time	Concellation Charge
of days or more	Departit and Insurance premium!
41 55 days 47 29 days	30 li of total haliday cost 50% of total haliday cost
26-8 days	golf, of total holiday cust

Please note that the minimum charge is £40 per accommodation unit canonical. Payments made by Credit Card will be repaid to the same Credit Card if the Concellation Plan is paid out.

If you do not take out Cancellation Plan or an insurance cover of YOUR OWN NO REFUND WILL HE GOVEN ON ANY MONIES PAID

#### If we make any major afterations to your booking

If we make any major attentions to your pooking. We by very hard to provide a facilities and extertainment as advantaged in our becomes. It may however be mesosary to make some alterations in advance of your bridge. If such a change is necessary, we will endeavour to advise you, or your taxel agent in welling as some apposition, and give you the options in the section entitled. Options if we make a major change or change or change your booking. For minor or fast meutic interactions, please see this section weitlied availability of fulfillation areas sail.

If we cancel your booking. We will try very hard not to change the date or cancel your booking, but in exceptional circumstances this may be necessary. We will inform you of the change in date or circumstation as soon in possible and give you the options listed below.

### Options if we make a major change

We are give you the following options:

a accept the alternative arrangements as notified to you

b. choose another available holiday from us at the adventued price

c cancel your holday with a full refund of any rooney you have paid

In addition to the above and provided it does not arise from circumstances amounting to force majoure\*, we will also pay you the following compensation:

intended departure date, a maximum of Exo per booking per full week holiday, or Eso per booking per short break.

if after full payment, but within a weeks of your intended departure date, a maximum of £40 per booking per full week holiday or £20 per booking per short break.

Force majeure means arrumstances beyond our control including (but not united to) industrial disputes, natural disputer, fire, technical problems, bad weather and acts of

Limitation of Liability
We accept responsibility for those arrangements of your holiday
which are within our control, but we cannot accept liability for

(1) there was welful default by us, our employees or agents, or

(a) dealts or personal injury was caused by the negligence of Haven Holidays, our employees or agents

For all claims other than death or personal injury, which result for all came other in an ocan on personal along when result from the non-performance of improper performance of the centract by Haven Holidays, Haven Holidays, will pay compensation that is reasonable in all circumstances his action can be taken in respect of any complaint not brought to the attention of the Park Duty Manager.

Please note that all points covered in the 'All you need to know' and 'How to book' sections of this brochure also form part of these Conditions of Booking. All bookings are subject to these Conditions of Booking and to availability.

#### Insurance Cover

for that extra peace of mind take a look at our special insurance cover for you and your family.

The Cancellation Plan covers you carried the in the same than

- · Signey,
- · Juny Service

brief in the form of a Decica's Constants, employeds or count notification will be required in writing by recorded delivery prior to your confirmed holiday start date.

Once covered by our Concellation Plan and falling within the paid subject to an administration charge of Ego, at your concentration nectors within 43 hours of your rolling start data, the refund will be limited to soft of the total hooday cost. Please are note the sliding scales of monles payable under the Cancellation Plan opposite for reasons other than those phown above

Please refer to "if you carted your booking" under "Conditions of Booking" opposite for full details and procedures and conditions relating to the Stan.

#### This Plan is great value at: £22 per holiday home/room per full week holiday

Please note: Should you need to concel, no refund will be due unless you have taken out the Cancellation Plan above or your own personal alternative cover, and are claiming within the specified terms of the cover provided.

#### Personal Insurance

To encure all your "exceptions" are covered, take our our Personal insurance cover. The policy will contain rower for the

\* Personal Accident cover Maximum Escusio per preson \* Personal Possessions Maximum £1,000 per person

« Personal Money Maximum £300 per person (Cash limit Esco) · Personal Liability Maximum £1,000,000 per person

Maximum £1,000 per person Maximum (soo per household

## Car Breakdown and Recovery Insurance

£12 per car † This great insurance has been designed to protect your pocket from those costs which can quickly mount up following a car breakdown. The Scheme is underwritten by UK Insurance Ltd in

\* 24 hr roadside assistance and towing (up to £250 costs)

#### £187 per holiday home / per full week £151 per hollday home / per short break

† All charges include insurance Premium Tax and offer a "Cooling Off" period. Full details of the insurance cover will be sent with your holiday confirmation.

Haven Holidays Umited in accordance with the Data Protection Act 1984 & 1988 will hold information provided by you to us in connection with your booking(s). It will be used in connection with your booking and for marketing purposes. Haven Holidays and its affiliated companies may use the information to provide you details of their full range of services and products. If you are on our mailing list and do not wish to receive any future news from Haven Lessure Limited, 1 Park Line, Hernel Hempstead, Herts HP2 4YL Registration No. spracoo. If you wish to obtain a copy of the personal information held about you, please write to the above address. Haven Holidays Limited reserves the right to make a charge for supplying this information. Where informat held by your travel agent, this is subject to your agents own data

Pages of Mind - Insurance Cover

#### Cancellation Plan

form to your wonles belong with this Connection Plan report for all you Haven guests.

by married of your party are unable to travel due to:

£21 per holiday home/room per short break holiday

£8 per holiday home/room per full week holiday t Es per holiday home/room per short break holiday t

Malusbles (Cape timin)

Maximum (1,000 per booking Maximum Elson per person

association with Green Flag. The cover includes-

\* Accommodation Costs to a maximum of factor

The insurence cover will detail in full all important notes and limits - a copy can be requested prior to booking. Please Call the Customer Cale Department on 0870 242 3333.

Data Protection Policy Statement

# Haven How To Book

## You'll find booking quick and easy with Haven.

#### Step by Step Guide to Booking To Select your Holiday All you need to do is:

- · Decide which Park or area of the country you would like to enjoy your holiday
- · When you would like to go
- · Whether you would like to go Self-Catering or Half Board
- · What type of accommodation you would like to stay in
- · What additional supplements and insurance you require
- · Who will be travelling with you
- · See if you qualify for any of the great offers within this brochure (see pages 8 & 9)

### To Make your Booking

Online @ www.havenholidays.com

It's just so easy for all the best deals and information.

Self-Catering Holidays 0870 242 2222

( Half Board Holidays 0870 242 2040

(\*) Book through your TRAVEL AGENT who will be happy to check availability and make the booking on your behalf and take payment due.

Book with the Holiday Park direct please see individual Park pages for the relevant Park telephone numbers.

Our friendly Reservations Team will advise you to make sure you get the best holiday ever. We will check availability for you to make a preliminary booking. Availability goes quickly so, to avoid disappointment, we strongly advise you to call us first before sending in a booking form.

#### Payment Methods

We have a choice of payment methods - debit and credit card payments can be taken over the telephone - we advise that this is the best way to secure your holiday booking immediately.

Cheques and postal orders may be posted with the booking form and should be made payable to Haven Holidays, but must be received within 3 days of making your holiday reservation, Please ensure that you write your Holiday Reference Number and the name of the person making the booking on the back of the cheque.

#### **Postal Applications**

Bookings may be made by post. A booking form should be completed and forwarded to us with the relevant deposit (full payment is due within 8 weeks of departure or as otherwise required) and Concellation Plan and insurance premiums where required. Once we have processed your booking. subject to availability, we will issue you with a confirmation of your holiday. However, it's always best to make a telephone reservation in order to ensure you secure the holiday of your choice.

#### Deposit, Cancellation Plan and Insurance Payments

Deposits, Cancellation Plan and Insurance Premiums must be paid at the time of booking. Please remember to include these payments in postal applications.

#### Deposits are:

£40 per Self-Catering Holiday Home £40 per booking for Half Board

Please Note: Deposits are deducted from the full amount due. Bookings made within 8 weeks of the holiday start date must be paid In full. Please note that insurance cannot be added at a later date. For full details on Concellation Plan and Insurance details please see page 129.

#### Your Holiday Balance Payment

Full balance payment for your holiday is due no later than 8 weeks before the start of your holiday. The balance due will be shown on your holiday deposit confirmation. Please note balance reminders will not be sent. Please keep your final confirmation safe as you must present this on arrival at your Holiday Park. If the balance is not received by the due date then your holiday will be treated as a concellation as detailed in our Conditions. of Booking (page 139)

#### TRAVEL OFFERS 10% Discount with National Express

## NATIONAL EXPRESS >

National Express and Haven have got together to offer you o fentusisk soft discount off their fores. For confirmation of the services operated by National Express, and to obtain your soft-discount off the published fores, placer call 08700 100 735 Lines are open 80m "Ill sopm, seven days a week. Payment can be made by credit debit cord - please allow four working days for tickets to arrive.

#### Let the Train take the Strain

If you want to trovel by train then just call the National Rail Enquiries Helpline on 0845 748 4950 who will be able to give you local information and relevant Station Ticket office contact numbers. Alternatively visit their web site on www.restorolost.co.uk

#### Our Commitment to Service

When calling our Reservations Team we may record or observe telephone calls from time to time to allow us to continually improve the service to our quests.

### For Holiday Bookings:

Self-Catering

Call 0870 242 2222

Open 7 days a week 9 am-9 pm.

### Half Board

Call 0870 242 2040

Open 7 days a week 9 am-9 pm

### Customer Care

Call 0870 242 3333

Open Mon-Sat 9 am-2 pm Fax: 0870 242 2244

### Group Bookings

Call 0870 242 1111

Open Mon-Fri 9 om-5 pm Sot 9 am-1 pm

### Caravan and Camping Bookings

Call 08705 033 033

Open 7 days a week 9 am-9 pm or call the Park direct

#### Online @ www.havenholidays.com

White our Peners in the manufacture by quotations to telephone enquiries, we connot acrest responsibility for such information unless it is confirmed by us in writing.

#### Any questions or queries?

If you have any successful or question relating to your holiday, please restant our Customer Care Department on

#### Where to send Booking Forms/ Holiday Payments:

PO Box 527, Hemel Rempsteed, HP2 429

### Travel Agents please send any Booking Forms, Holiday Payments to:

Dept: Hoven Agents Accounts, Hoven Holidays, 1 Park Lane, Hemel Hempstread, Herts HP2 aYZ

L YOUR NAME & ADDRESS

Dame Mr. Mrs. Mrs. Dover

Sel No. Home:

ravel Agent's

S. YOUR HOLIDAY PARK

5. YOUR HOUSING PARTY

6. OPTIONAL EXTRAS - Self-Catering only

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Booking Form 2003

2nd Edition

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## **FOUR WAYS TO BOOK**

Call 0870 242 2222

( www.havenholidays.com

See your Travel Agent

Call the Park Direct

#### 7. SPECIAL REQUESTS

If you have sely special n WE WILL ENGENIOUS TO ME	Posests, please enter details here. ET YOUR PEQUESTS, BUT THEY CAMBET BE GUADANTEED

#### **B. 2003 MODEL CARAVAN REQUEST**

use tick if you would like to request a zon't caravan at a supplement of £40 extra per week/£30 extra per short break. Subject to availability of ing caravaria, these charges will be collected a weeks prior to your liby start date. Your chosen Flark will contact you about your request

## YOUR HOLIDAY PAYMENT Chapurs/PC's should be made payable to NAVEN HOLIDAYS. Printe write your address and Busing Reference his on back of chapus IPO. I reclaim.

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#### 10. YOUR SIGNATURE

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Space	Date

#### KEEPING YOU UP TO DATE

you do not will be require details of faciles offers love surration and suron comprises or other conflictly selected companies whose products may

Please read 'All You Reed to Know' and 'New to Book' sections in this brachure carefully (pages 128 & 129) before filling in this Booking Form, as both sections along with the Confirmation Invoice will be incorporated into the contract between you and Navon Holidays.

PLEASE SEND THIS **BOOKING FORM TO:** 

HAVEN UK RESERVATIONS PO BOX 127 HEMEL HEMPSTEAD HP2 4ZX

FOR TRAVEL AGENTS PLEASE SEND THIS BOOKING FORM TO:

**DEPT: HAVEN AGENTS HAVEN HOLIDAYS** 1 PARK LANE HEMEL HEMPSTEAD HERTS HP2 AYL

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- Call 0870 242 2222 www.havenholidays.com
- See your Travel Agent Call the Park Direct



Where great family holidays are made!

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